

# KENT COUNTY EMERGENCY MEDICAL SERVICES

## COMMUNICATION FAILURE POLICY

Number: IV.M.  
Date: 4/15/97  
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**Purpose:** To allow for continued patient care activities in the event of a communications failure or inability to contact medical direction.

**Policy:** In the event of a communications failure or inability to contact Medical Control, authorized prehospital provider agency personnel may initiate limited advanced or Advanced Life Support procedures, in accordance with the KCEMS Treatment Protocols and Operational Policies.

The receiving hospital shall be notified as soon as communications can be established and informed of the situation, including care or procedures rendered.

A written report describing the situation, action taken, and possible reasons for the failure or inability to communicate with Medical Control shall be provided to the KCEMS office or MEDCOM within 24 hours of the incident. A similar report must be submitted to the Michigan Department of Consumer and Industry Services as required by the Department.

COMMFAIL97  
5/15/87  
12/21/94  
2/21/95  
10/1/96

